

**RULES FOR THE DRAW**

**1.- PROMOTION ORGANIZING COMPANY**

This draw is organized and managed by DRONAS 2002, S.L.U., owner of the brand, NACEX with address at Polígono Industrial Nordeste, Calle Energía, 25-29, Sant Andreu de La Barca (08740), and identification number B-62745765.

**2.- START DATE AND END DATE**

You can opt to participate in the draw while the period for completing the 2024 NACEX customer satisfaction survey (hereinafter, only survey) is active, between June 27, 2024 and September 28, 2024, unless a number of surveys are collected before the end date that represent a representative sample to analyze customer satisfaction (1,500 complete surveys), at which time the period for completing the survey would be concluded and of the participation subject to the draw. On the final end date, the survey will no longer be available, and therefore it will not be possible to participate in the draw.

**3.- PARTICIPATION REQUIREMENTS AND PROMOTION MECHANICS**

The requirements for participation in the draw will be the following:

- Fill out and complete the survey through the Pop Up hosted on your website.
- Those people who reside in Spain, Portugal, Andorra, Belgium or Holland and are of legal age may participate.
- The personal data with which participants fill out the form to identify themselves must be truthful data.
- Only one entry will be taken into account in the draw for each participant (regardless of the number of surveys completed).
- Direct workers of the NACEX trademark, nor personnel linked to the NACEX franchises, are not allowed to participate in the draw.

**4.- ACCEPTANCE OF THE RULES**

The mere fact of participating in the survey implies full acceptance of these Bases, the conditions of participation and the legal notice ([link](#)) and privacy policy ([link](#)) of DRONAS 2002, S.L.U.

**5.- DRAW PRIZE**

The lucky participants through the raffle will each receive 1 Occasions Smartbox Box valued at 39.90 euros, or another with similar characteristics.

The prize will be awarded by Dronas 2002, S.L.U. directly to the winner.

The prize awarded will not be transferable nor susceptible to changes, alterations or compensation at the request of the Participants, and cannot be exchanged for any other product or for money.

**6. WINNERS SELECTION PROCEDURE**

10 winners and 5 substitutes will be chosen by lottery on October 11, 2024.

In the event that a winner could not be located, renounced the prize or did not meet any of the requirements set out in these rules, the list of substitutes would be used in the order of departure from the draw. If none of these were located, renounced the prize or failed to comply with any requirement, the draw would be declared void.

Dronas 2002, S.L.U. will contact the winners within a period of no more than 7 days after the draw, to inform them of their status as winner, as well as the manner and conditions to enjoy the prize. Winners must accept prize by message, as applicable, via email. If a winner has not accepted the prize after 72 hours from this communication, they will lose all rights to the prize, and it will be added to the list of substitutes in the order in which they are drawn. In case of refusal of the substitutes to receive the prize, it will be void.

Likewise, the winner must send by email to the email address that we will indicate a copy of their ID to confirm their identity and provide their name, surname, address and contact telephone number.

Once the promotion is over, Dronas 2002, S.L.U. will agree on the date and manner for the delivery of the prize.

## **7.- COMMUNICATION OF THE WINNERS**

The winners of the draw will be published on the NACEX blog ([link](#)) and/or other possible different communication channels of Dronas 2002, S.L.U, such as its corporate magazine and newsletter. The publication of the winners on the blog will be made within a maximum period of seven days from the final and validated composition of the list of winners, or failing that, before November 30, 2024.

Participation in the draw itself constitutes permission and express acceptance for Dronas 2002, S.L.U. may use the personal data (name, surname and even personal image) of the participant, in the event that he or she is a winner, in all activities related to the prizes (essentially, so that all participants are aware of the identity of the winners of the draw) for dissemination purposes through the NACEX blog. We inform you that you can exercise your rights regarding the protection of personal data in the manner indicated in clause 10 below.

## **8.- LIMITATIONS**

If it is evident that any of the participants does not meet the requirements set out in the Rules, or the data provided to participate is not valid, their participation will be considered null and void and they will be automatically excluded from the draw, losing all rights to the prizes awarded under these conditions. this giveaway.

Any fiscal or tax burden that acceptance of the prize may entail, as well as any other expense derived from the promotion that is not expressly assumed by DRONAS 2002, S.L.U in these Legal Bases, will be the responsibility of the winner.

## **9.- DISCLAIMER**

Dronas 2002, S.L.U., as well as its suppliers, subcontractors, collaborators, agents or distributors, are exonerated from any liability for damages of any kind that the participants of the draw may suffer due to any action or omission not attributable to Dronas 2002, S.L.U., a its suppliers, contractors, collaborators, agents or distributors, during the duration of the promotion and enjoyment of the prize and with the limits established in the applicable regulations.

In no case Dronas 2002, S.L.U. will be responsible for Internet connection failures or any other communications over the Internet that may occur.

By way of example, but not limitation, Dronas 2002, S.L.U. will not be responsible for possible losses, theft, delays or any other circumstance attributable to third parties that may affect the development of this promotion, nor will it be responsible for the use that the participant makes of the prize obtained from this draw, and will not will be responsible for any damage or harm of any kind that the Participants, winners or third parties may suffer.

Dronas 2002, S.L.U. will not assume responsibility in cases of force majeure or fortuitous event that may prevent the draw from taking place or the total or partial enjoyment of the prize. In the event that this draw could not be carried out, either due to fraud detected in it, technical errors, or any other reason that is not under the control of Dronas 2002, S.L.U. and that affects the normal development of the draw, we reserve the right to cancel, modify or suspend it.

## **10.- PERSONAL DATA PROTECTION**

Dronas 2002, S.L.U. guarantees the adoption of the necessary measures to ensure the confidential treatment of personal data, and the possibility of exercising, in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council, of April 27, 2016, relating to the protection of natural persons with regard to the processing of personal data and the free circulation of these data, and to Organic Law 3/2018, of December 5, on the Protection of Personal Data and guarantee of digital rights, the rights of access, rectification, deletion, opposition, the right to limit processing, and, in the event that the processing is carried out by automated means, and as long as it is technically possible, the right to portability of your data by contacting the person responsible for treatment, to Dronas 2002, S.L.U., at c/ Trigo, nº 39 (P.I. Polvoranca) in Leganés (28914 Madrid) or to [info.lopd@logista.com](mailto:info.lopd@logista.com), attaching a copy of your DNI duly proving your identity. Likewise, we inform you that the contact details of the Data Protection Officer of the Logista Group are those mentioned above. You have the right to file a claim with the Spanish Data Protection Agency (AEPD), if you consider your rights have been infringed.

The purpose of the processing is the management of the draw, the allocation, communication and delivery of the prize. The processing of the participant's data is based on the consent given by the participant. The personal data provided will be kept for the periods required by current regulations.

The Participants guarantee that the personal data provided are true and are responsible for communicating to DRONAS 2002, S.L.U., any modification thereof. DRONAS 2002, S.L.U., reserves the right to exclude from this promotion any Participant who has provided false information. It is recommended to take maximum diligence in matters of Data Protection through the use of security tools, and DRONAS 2002, S.L.U. cannot be held responsible for illegal theft, modification or loss of data.

## **11.- CHANGES**

Dronas 2002, S.L.U. reserves the right, if there is just cause and prior communication in legal form, to modify, suspend or expand these bases, to the extent that it does not harm or undermine the rights of the participants in the promotion.

## **12.- APPLICABLE LAW AND JURISDICTION**

These Bases are subject to Spanish legislation. Any claim or controversy related to the draw must be sent in writing to Dronas 2002, S.L.U. by contacting the address indicated above, before thirty (30) days after the deadline for participation in the draw, as indicated in these Rules.

Any conflict between the Participants and Dronas 2002, S.L.U. in relation to the promotion, or with either of the two, will be governed by the laws of Spain and will be interpreted in accordance with its laws.

The Judges and Courts of Barcelona will be competent to resolve any conflict that may arise during the draw.